

REMOTE DEPOSIT CAPTURE SCANNER INSTALLATION INSTRUCTIONS

Microsoft® Windows®

System Requirements

Scanner support is provided only to organizations that meet the minimum system requirements on a genuine, activated version of Microsoft Windows on a certified platform using a local user account profile. Unsupported platforms include servers, virtual machines (e.g., Parallels®, VMware®), point-of-sale devices, tablets, environments where files are not written to a local hard drive, or Windows PCs with ARM processors.

Installing Microsoft Components for RDN

If you do not already have the following components installed, use the links provided below to download and install the appropriate Microsoft components for use with RDN.

Microsoft .NET Framework 4.8 (Web Installer):

<https://dotnet.microsoft.com/en-us/download/dotnet-framework/net48>

NOTE: Local administrator rights are required to install .NET updates.

Trusted Sites

A user must ensure that the application URL is added to the *Trusted Sites* option in *Internet Settings*. Use the following steps to add the website to your Trusted Sites.

IMPORTANT: Screenshots are provided for general orientation. Your screens and menu options may differ from the examples pictured in this document.

1. Open the *Control Panel* from your *Start Menu*. Select **Internet Options**.

Note: You may need to select **Network and Internet** and then **Internet Options**.

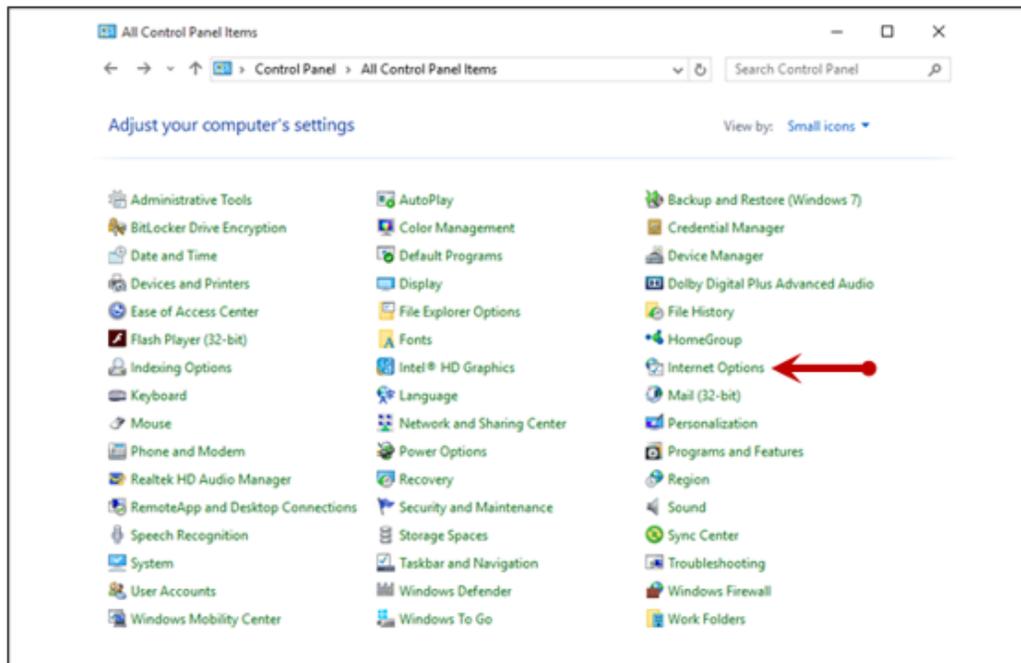


FIGURE 2: CONTROL PANEL

2. From the tabs at the top of the *Internet Options* window, select **Security**.



FIGURE 3: SECURITY TAB UNDER INTERNET OPTIONS

3. Select the **Trusted sites** icon to activate the **Sites** option. Select **Sites**.

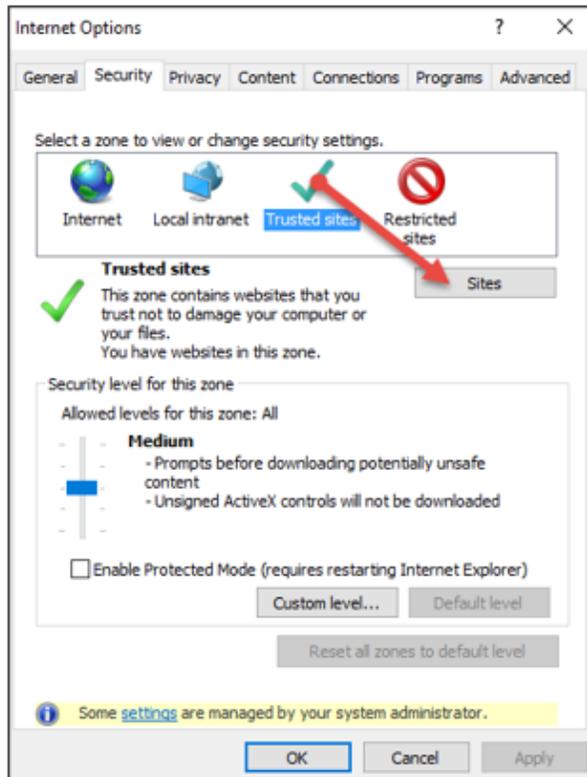


FIGURE 4 – SITES OPTION UNDER TRUSTED SITES CATEGORY

4. The *Trusted Sites* window appears. In the *Add this website to the zone* field, enter the URL <https://www.remotedepositnow.com> and <https://smartpay.profitstars.com> and then select **Add**.

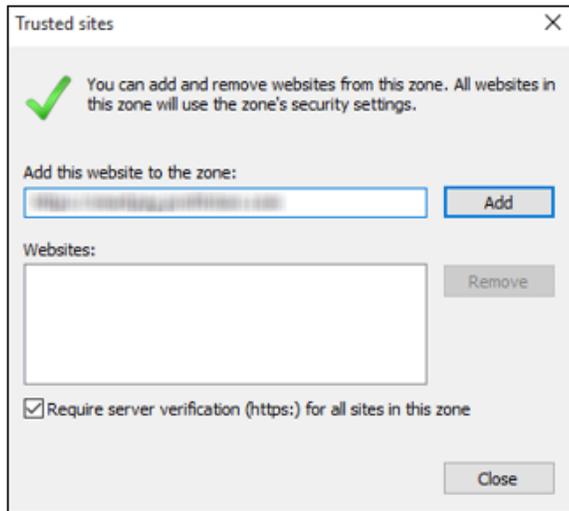


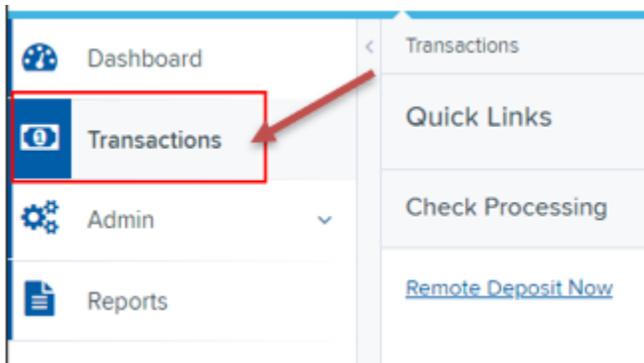
FIGURE 5: ADDING A TRUSTED SITE

5. Select **Close** at the bottom of the *Trusted sites* window.
6. Select **OK** from the bottom of the *Internet Options* window.

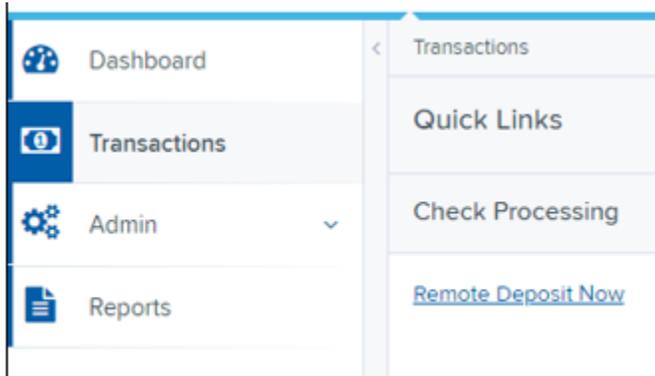
Installing the ProfitStars Scan Service

NOTE: Before starting the installation, ensure the scanner's USB cable is disconnected from the computer and exit all other applications.

1. Navigate to your financial institution's (FI) JHA SmartPay Remote Deposit Now application and log in.
2. Select **Transactions** from the main menu.



3. Select **Remote Deposit Now**.

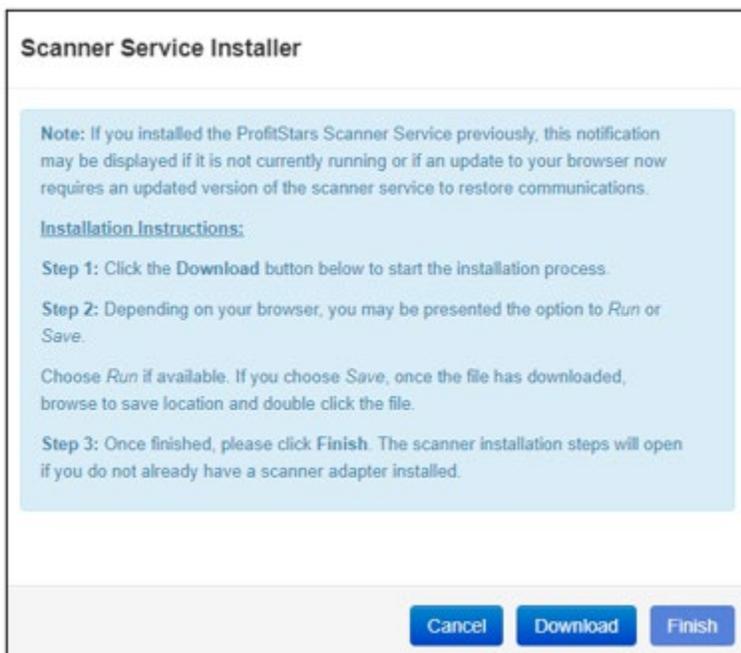


4. The *Remote Deposit Now* window appears. Select **Scan** from the top menu bar.



FIGURE 8: REMOTE DEPOSIT NOW SCAN OPTION

5. The *Scanner Service Installer* window appears. Click **Download** to begin.



- Depending on your browser, you see one of the following downloads to click:

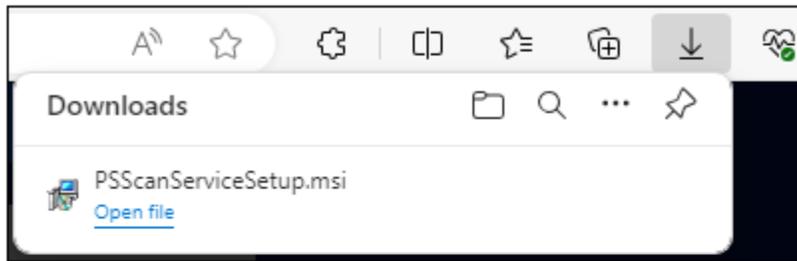


FIGURE 10: MICROSOFT EDGE™

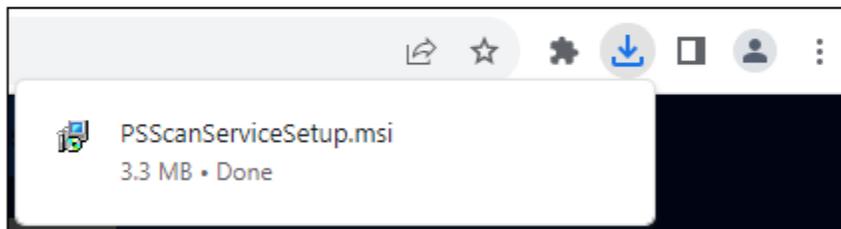


FIGURE 11: GOOGLE CHROME™

- The ProfitStars *Scan Service Setup Install Wizard* appears. Disconnect the scanner's USB or power cable from your computer and exit all other applications. Click **Next** to continue.
- The *Install Wizard* displays the *Install* prompt. Click **Install** to continue.
- If the *Files In Use* prompt appears, select **Close the applications and attempt to restart them**, and click **OK**.
- Select **Finish** to complete the installation.

Installing Your Scanner

- The *Scanner Driver Installers* window appears. Select the type of scanner that you are using from the drop-down menu (the following screenshots are an example for Panini® Vision X® scanners. The Install Wizard for other scanners may differ), and select **Download**.

2. A file download window appears in the top right-hand corner of the browser. Click the downloaded file to open it.

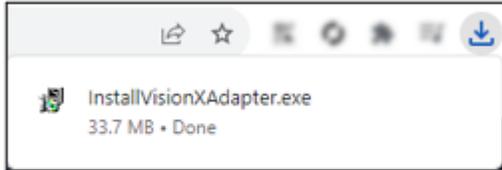


FIGURE 13: DOWNLOADED FILE FOR CHROME

3. Depending on the type of scanner for which you are installing a driver, you may receive the following adapter setup message. Click **Next** to continue.
4. The following screen displays information about the destination folder for the adapter. Select **Next** to continue.

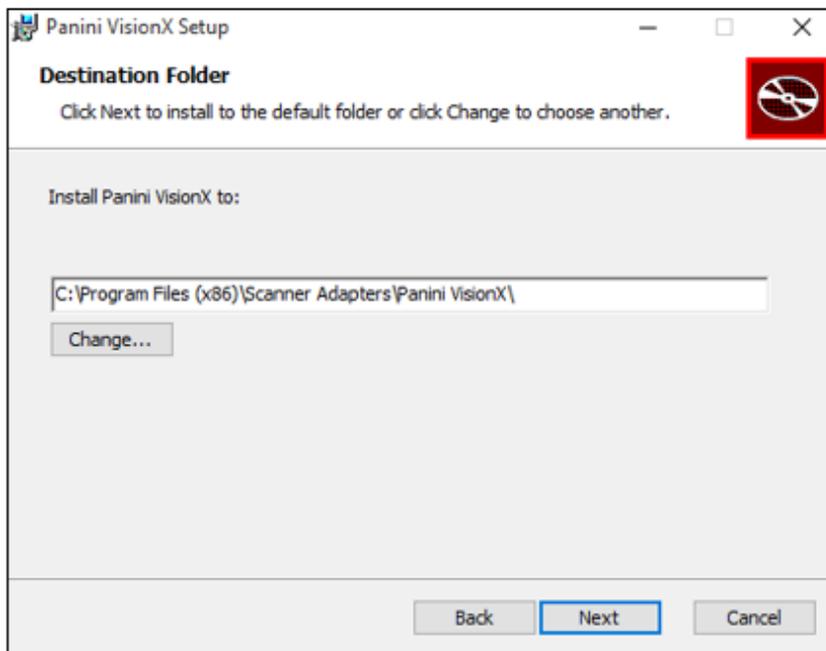


FIGURE 15: DESTINATION FOLDER WINDOW

5. Click **Install** to continue.
6. A confirmation for completing the adapter setup appears. Click **Finish**.

7. An installation prompt appears. Select **Next** to continue.

8. An *End User License Agreement* appears. Select **I accept the terms of the license agreement** radio button, and then select **Next**.

9. A location prompt appears asking you to confirm a location where the setup files install on your computer. Select **Browse** to designate a location other than the one provided. Click **Next** to continue.

10. A prompt appears for the features that are installed. Select **Next** to continue.

11. A confirmation for completing the software installation appears. Click **Finish**.

12. The scanner driver installation process is complete. Wait for the scanner to load—a pop-up window may indicate that the device is ready to use. You may now plug the USB cable from the scanner into the computer, and then log in to RDN through the system application.